

GUCCI

WARRANTY

General recommendations

GUCCI

Gucci offers a 2 year international warranty for its timepieces, valid from the date of purchase. The warranty is only valid if the warranty certificate has been duly completed by the dealer upon purchase. The warranty certificate must include the name or model number, the serial number, the place and date of purchase. The warranty covers any fault arising from defective parts or a manufacturing defect.

For any service or repair operation, your Gucci watch must only be entrusted to one of our stores, an approved agent or be sent to the nearest service center as detailed in the service center list.


Authorized Gucci Timepieces service centers reserve the right to repair or replace parts required for your timepiece to function correctly.

The warranty does not cover:

- battery changes
- damage or faults caused by an accident, inappropriate use or negligence
- damage caused by normal wear of the case, the bracelet and its buckle, the crown or the crystal
- normal wear and ageing of any natural material
- use of the watch not in accordance with the general recommendations on next page
- the watch, or one of its components, if it has undergone an operation by a third party other than Gucci Timepieces or its approved agents

General recommendations

To ensure your watch provides complete satisfaction for many years to come, please follow the instructions listed below:

- Avoid placing your watch near devices generating strong magnetic fields.
- Wherever possible avoid any impact that might damage your watch or affect its running.
- Avoid exposing your watch to extreme temperatures or temperature variations (solar radiation, halogen spotlight, etc.).
- Avoid direct contact with solvents, detergents, perfumes, mosquito repellent or any chemicals, since they may damage your watch's components.
- If the text "WATER RESISTANT" or symbol  appears on the case-back, the water resistance of your watch has been tested to at least a pressure of 3 bar, approximately corresponding to a depth of 30 meters. However, the absolute water resistance of a watch may not be permanently guaranteed. It may be affected by ageing of the gaskets, accidental impact on the crown or crystal and other external factors. We recommend having your watch's water resistance tested by a Gucci service center once a year.
- Make sure that the crown is always pushed back into the normal running position, to prevent moisture or dust penetrating into the case.
- Never operate the crown or chronograph push-buttons when the watch is wet or underwater to prevent water penetrating into the case.

- Use soapy water and a soft brush for cleaning metal, PVD and ceramic bracelets, rubber, acetate or GG plus straps and water resistant cases. Rinse with clean water to eliminate washing residue. Never use cleaning agents. Wipe down with a soft cloth.
- Always rinse your watch in lukewarm water after use in a saline or chlorinated environment (sea water, swimming pool).

Drained or spent batteries may leak, which would damage the movement and the internal components of your watch. It is therefore advisable to change the battery every 18 months.

Protecting the environment



Spent watch batteries and components must not be disposed of in the rubbish bin, but be recycled properly. We recommend in particular taking them back to your outlet.

Spent watch batteries and components must be recycled in accordance with current national laws.



Natural materials

Leather and other skin straps, fabric straps, natural materials straps:
Since these materials are natural, be sure to protect your strap from prolonged exposure to the sun and moisture, so as not to alter its shape and color. Watches containing these materials should not be used underwater.

Mother of pearl dial, natural materials parts:

The characteristics of natural materials mean that their structure and irregularities may be visible, which makes each piece unique and exclusive.

Diamonds

As with any natural material, diamonds may have imperfections not visible to the naked eye, which makes each stone unique. Diamonds selected with the greatest care and used on Gucci watches correspond to the following criteria:

- Brilliant cut, full cut.
- Inclusions invisible to the naked eye, VVS-VS.
- Rare white color, F-G.

Colored diamonds used on Gucci watches are natural color diamonds.

For any product made with diamonds the seller guarantees that all diamonds have been purchased from legitimate sources not involved in funding conflicts. Rough diamonds mined from January 1, 2003 are in compliance with UN resolutions.

The seller hereby guarantees that the diamonds are conflict free based on personal knowledge and/or written guarantees provided by his diamonds suppliers.

For any product made with rough diamonds that may have been mined before January 1, 2003 the seller guarantees that conflict diamonds will not be knowingly used and that he will undertake all reasonable measures to avoid any use of conflict diamonds in his final products.

Furthermore the seller guarantees that none of the diamonds used have been purchased in breach of provisions foreseen in the Convention of the International Labour Organisation.